

CONGLETON TOWN COUNCIL
COMMITTEE REPORTS AND UPDATES

COMMITTEE:	Community Committee		
MEETING DATE AND TIME	29th January 2025 7.00 pm	LOCATION	Congleton Town Hall
REPORT FROM	Cathy Dean, Communities Manager		
AGENDA ITEM	7		
REPORT TITLE	Updates Paper		
Background	<p>This paper has been written to update members on the progress of actions from items discussed at the previous Community Committee. These items do not need a full paper and are either ongoing issues or confirmation of completion, or resolution.</p>		
Updates	<p>CO/18/2425 - High St Awards</p> <p>These awards, celebrating businesses' long service to Congleton, have been very well-received. Councillors and members of the public are welcome to nominate any business with a 'shop front' that has been trading in Congleton for at least 5 years. There is a page and a nominations form on the Town Council Website.</p> <p>A further 3 businesses have been recognised, congratulations to Swan Brides, Congleton Hearing Centre and Congleton Dental Centre for receiving the award and a visit from the Town Mayor, Cllr Robert Brittain.</p> <p>CO/10/2425 – Disability Welcome Awards</p> <p>Disability Welcome Scheme leaflet is to be reorganised into new sections: Legal Requirements, Silver, and Gold, with a colour-coded system. This is in response to businesses asking what makes gold vs silver, and businesses must meet legal requirements.</p> <p>Businesses can apply for the awards via www.bit.ly/disabilitywelcome</p> <p>Congratulations to Feast, Card Factory, and Superdrug, who all achieved Silver status. Certificates and presentations to follow.</p> <p>Update on Improvements to Same-Day Access Services in Congleton (Provided by CHOC-PCN)</p> <p>Why we made changes</p> <p>Before November 2025, Paramedic Practitioners and Advanced Nursing staff worked across different GP practices on varying days, which led to inconsistent availability of ARRS appointments for patients.</p> <p>By bringing these clinicians into a single dedicated team, we can now offer a fair and consistent number of same-day appointments across all Congleton practices every weekday.</p> <p>Where the service is based</p> <p>We explored rotating the service between practices, but this wasn't possible due to room availability. Readesmoor GP Practice is currently the only site able to provide the</p>		

	<p>space needed for the team to work safely and effectively. We recognise this may mean some patients need directions, and practices are helping with this.</p> <p>Who is in the team</p> <p>The Same Day Access team includes:</p> <ul style="list-style-type: none"> • 3 Paramedic Practitioners • 1 Advanced Clinical Practitioner (our latest addition who joined us this month) • 4 Advanced Nurse Practitioners <p>These clinicians are highly skilled and able to assess, diagnose, and treat a wide range of conditions.</p> <p>What this means for patients</p> <p>Since launching on 5 November 2025, the team has delivered over 2,000 appointments for Congleton patients. Appointment availability is shared fairly between practices based on their patient list sizes, so no practice gains or loses out.</p> <p>GPs have told us the service is helping free up time and increase capacity across the week, which ultimately benefits patients.</p> <p>What happens next</p> <p>We’re now gathering feedback from both clinicians and patients to help us continue improving the service. A short voluntary survey will soon be available for anyone attending the Same Day Access Service.</p> <p>Congleton Town Council’s NSPCC Congleton Toy Appeal Completed.</p> <p>The Toy Appeal was successfully delivered, with over 600 toys donated to support 203 children from 81 families in Congleton, including children in emergency care. The town council coordinated the drop-off points, deliveries to Plus Dane, and all press, marketing, and social media communications. Plus Dane Housing managed the referrals, toy allocation, and distribution. Thanks are also extended to Rotary Congleton for its £1,000 donation. The town council continues to be a long-standing partner of the appeal.</p> <p>Congleton Code of Conduct</p> <p>CO/25/2526 - Resolved to adopt, consult the public on and then promote the ‘Congleton Code’. With the amendment, ‘to protect children’ changed to ‘protect everyone’.</p> <p>The design has now been finalised and is attached in Appendix 1. We will now move forward with promoting this to the wider community.</p>
PROPOSALS	To note this report.



The Congleton Code

Please respect others and make our town centre shared space pleasant for everyone.



Keep everyone safe
No vehicles 10am-4pm



No posters or stickers
It costs to get them down!



On a bike?
Go at walking-pace
(4mph)



**Leave room for prams
and wheelchairs**
Don't block paths!



**Control & clean up
after your dog**



**Use the bins
or take your litter home**



**Be considerate
if making a noise**
Busking, preaching or
protesting? Move around



**Don't give cash,
give food/drink**
Rough Sleepers team:
0300 123 5017

