

CONGLETON TOWN COUNCIL: Publication Scheme- Information Guide

INTRODUCTION

The Information Commissioner's Office has a model publication scheme to help local councils make relevant information available to the public. The Town Council adopted this scheme in October 2016 and we are always working to improve the quality and accessibility of the information available to the public under the scheme.

The scheme is available as a list below.

Material which is published and accessed on a website will be provided free of charge.

Policies and documents are available on our website for downloading. If printed copies are requested charges may be made for actual disbursements incurred for information not available online such as below, our charges are noted at the bottom of this document:

- photocopying
- postage and packaging
- the costs directly incurred as a result of viewing information.

If a charge is to be made, confirmation of the payment due will be given before the information is provided. Payment may be requested prior to provision of the information.

If you have any questions about the publication scheme please contact the Chief Officer by email on info@congleton-tc.gov.uk.

Information on the Publication Scheme requirements can be found at Publication schemes: <https://ico.org.uk/for-organisations/foi/publication-schemes-a-guide/>

This Publication Scheme has been created using the Model Scheme from The Information Commissioner guidance.

INFORMATION TO BE PUBLISHED	HOW THE INFORMATION CAN BE OBTAINED/WEBSITE PAGE/MENU	
Class 1 – Who we are and what we do		
Where to find us-Location and map	Hard Copy Web Site: Your Council	
Committee Structure-current only	Web Site: Your Council	
About the Town Council-extract from Constitution <ul style="list-style-type: none"> ▪ Background to the Town Council ▪ How the Council operates ▪ How decisions are made ▪ Citizens’ Rights ▪ Role and functions of councillors, Mayor & Deputy Mayor ▪ Honorary Burgesses 	Within the Publication Scheme document, Appendix 1	
Council and Committee Membership	Web Site: Committee Meetings	
Contact details for councillors	Newsletters Web Site: Meet the Councillors	
Officer Management Structure	Web Site: Meet the Team	
Contact details for Chief Officer and Managers	Newsletter Web Site: Your Council	
Ward details	Website: Meet the Councillors	
Summary and Explanation	Website: Constitution	
Class 2 – What we spend and how we spend it		
Financial Regulations-current only	Website: Constitution	
Standing Orders for Contracts-current only	Website: Constitution	
Approved Budget (including balances & Precept)-current and previous 3 years	Website	
Approved Budget & Precept-one page summary	Web Site: Constitution and Finance	
Investment Policy and Investment Strategy Policy-current only	Website: Constitution	
Procurement Policy-current only	Website: Constitution	
Grants & Funding Policy and Grants Criteria-current only	Website: Constitution	
Mayor’s Allowance Scheme-current only	Website: Constitution	

Medium Term Financial Strategy and Medium Term Financial Strategy-current only	Website: Constitution	
Annual return form and report by auditor-latest or previous 3 years	Hard Copy Website: Finance	
Annual Accounts-most recent and previous 3 years	Hard Copy Website: Finance	
Financial Management Report-most recent only	Website: Committees and Meetings; Finance Agendas	
Borrowing Approval Letters-within last 3 years	Website: Finance	
Grants received	Website: Finance	
Grants given –List for current financial year and 3 previous years	Website: Finance	
Grants given-last full year	Website: Finance	
List of current contracts awarded and value of contract	Website: Finance	
Members’ allowances and expenses (No allowances are paid to Councillors other than Mayor & Deputy Mayor)	Website: Finance	
Reserves Policy	Website: Constitution	
Class 3 – What our priorities are and how we are doing		
Annual Report-Current and Previous 3 years	Hard Copy	
External Audit Report-latest or previous 3 years	Hard Copy, Website: Finance	
Internal Report-Final or Interim (latest or previous 3 years)	Hard Copy, Website: Finance	
Business Plan 2020-2023	Website: Constitution	
Class 4 – How we make decisions		
Information & Data Protection Policy	Website: Constitution	
Minutes of Annual Town Meeting-latest and previous year	Website: Committees and Meetings	
Reports to Annual Town Meeting-latest and previous 3 years	Website: Committees and Meetings	
Timetable of meetings (Council, any committee/working group meetings, and parish meetings) current & last year	Hard Copy Website: Committees and Meetings	
Agendas of meetings- current & previous 3 years	Website: Committees and Meetings	
Minutes of meetings –current & previous 3 years)	Website: Committees and Meetings	
Reports presented to council meetings-current & previous 3 years – Nb. this will exclude information that is properly regarded as private to the meeting.	Website: Agenda in Committees and Meetings	
Responses to consultation papers	Hard Copies	

Responses to planning applications	Website: Committees and Meetings: Planning minutes	
Bye-laws-where applicable	Hard Copies	

Class 5 – Our Policies and Procedures	All in Constitution	
Standing Orders	Website	
Quality Policy	Website	
Customer Care Policy	Website	
Terms of Reference of Committees & Delegation Scheme	Website	
Communications & Social Policy	Website	
Members Code of Conduct	Website	
Officers Code of Conduct	Website	
Protocol on Member/Officer Relations	Website	
ICT Policy	Website	
Environmental Policy	Website	
Policies and procedures for the provision of services and about the employment of staff.	Website	
Community & Marketing Policy	Website	
Child & Vulnerable Adult Policy	Website	
Equality and Inclusion policy	Website	
Health and Safety Policy	Website	
Current employment vacancies	Website	
Job Descriptions & Person Specifications of current posts	Web Site for vacancies	
Publication Scheme & Information Guide	Website	
Complaints Code & Procedure	Website	
	Website	
Document Retention Policy	Website	
Schedule of charges for Town Hall	Website	
Pension Discretion Policy	Website	

Banners, A-Boards & Signage Policy	Website	
CCTV Policy	Website	
Complaints Policy	Website	
Customer Care and Complaints Policy (Vexatious Policy)	Website	
Data Privacy Notice	Website	
Document Retention Policy	Website	
Drug and Alcohol Testing Policy and Procedures	Website	
Flag Flying Policy	Website	
Prohibiting Weapons in the Workplace	Website	
Town Hall Equipment Policy	Website	
Town Hall Letting Policy	Website	
Training and Development Policy	Website	
Volunteer Policy	Website	
Civic Protocol	Website	
Employee Handbook	Website	
Class 6 – List and Registers		
Members Declaration of Acceptance of Office	Hard Copy	
Candidates at last election	Hard Copy	
Fixed Assets Register-current and previous 3 years	Website: Constitution	
Register of members' interests	Website: Meet the Councillors	
Register of gifts and hospitality	Website: Constitution	
Business Risk Assessment	Website: Constitution	
Disaster Recovery & Business Continuity Plan	Website: Constitution	
Class 7 – The services we offer		
Town Ancient Records	Available for inspection by appointment	
Allotments	Website: News	
Paddling Pool	Website: News	
Town Hall	Website: Town Hall	
Additional Information		

Glossary of Terms & Acronyms	Website: Constitution	
Bear Necessities Newsletter-current and for previous year	Hard Copy Web Site	
Town Guide-current	Hard Copy Web Site	
Press releases-previous year only	Hard Copy Web Site	
Information relating to the last Periodic Electoral Review of the Council's area	Hard Copy	
Information relating to the latest Boundary Review of the Council's area	Hard Copy	
Congleton Partnership's Constitution	Hard Copy	
Congleton Shopping Guide	Hard Copy Web Site	
Tree Planting Guidance	Email	
Site specific Biodiversity Plan	Email	
CEC and CTC Responsibilities	Website	See Appendix B

SCHEDULE OF CHARGES

This describes how the charges have been arrived at and should be published as part of the guide.

TYPE OF CHARGE	DESCRIPTION	
Disbursement Cost	Photocopy @ 10.p per sheet (black & white)	
	Photocopying @ 20 p per sheet (colour)	
	Postage: Actual cost	

Please note, document charges are based on photocopy costs, however these may be varied where documents have to be compiled specially. In some cases, where a small number of documents only are requested, we may decide not to charge if the administrative cost of raising the charge is disproportionate.

APPENDIX 1

HOW THE COUNCIL OPERATES

- Congleton Town Council has 22 Councillors serving five wards. Councillors are not paid and are elected every four years to serve the people living and working in their area. Congleton Wards are: West Ward (West Heath), North Ward (Lower Heath), Central Ward (Astbury Mere), North east Ward (Buglawton), South East Ward (Mossey & Timbersbrook). The terms of office of Councillors is four years.
- Councillors have to agree to follow a code of conduct to ensure high standards in the way they undertake their duties which includes the declaration of interests in matters considered by council. The Council adopted its revised Members Code of Conduct in January 2020. Cheshire East Council is responsible for promoting and ensuring the standards of conduct by unitary and town Councillors. Their Monitoring Officer deals with complaints about the behaviour of Councillors under the Code.
- All Councillors meet together as the full council approximately every two months. The Annual Town Council is held in May, with ordinary meetings every second month. The budget for the forthcoming financial year is decided at the latest in January. It is at full council that members decide the Council's overall policies, set the budget each year and deal directly with the more major issues. Each year at the annual meeting Councillors elect a Town Mayor; who also holds the statutory position of Chair, and a Deputy Mayor.
- The Council appoints committees which deal with the more detailed or routine items of business. Certain decisions may be delegated by full council to these committees, all other items are dealt with as recommendations to be ratified at a meeting of full council. Council also establishes working parties or sub-committees, which do not usually have decision making powers but look at the detail of future policy or services in a depth and make recommendations to the parent Committee.

The Council has a number of committees:-

- Finance and Policy Committee; Personnel Committee; Planning Committee; Town Hall and Assets Committee; Environment Committee and Community Committee. Our Committees can be found here: [Committee Meetings - Congleton Town Council](#)

- There are also a number of Working Groups within the Council. Working groups are sub-committees of one of the main Committees, and are created to discuss projects and approvals of those Committees, working groups have no authorisation to make final decisions and they do not have spending powers. Our working groups can be found here: [Working Groups - Congleton Town Council](#)

HOW DECISIONS ARE MADE

- All formal meetings of council and its committees are subject to statutory notice being given, and the Council publishes an annual programme each year. Meetings are always publicised on the web site. All formal meetings are open to the public and press. Reports to those meetings and relevant background papers are available for the public to see.
- Occasionally, council or committees may need by law to consider matters in private. Examples of this are matters involving personal details of staff, or a particular member of the public, or where details of commercial sensitivity are to be discussed. This will only happen after a formal resolution has been passed to exclude the press and public. Minutes from all formal meetings, including the confidential parts are public documents.

THE COUNCIL'S STAFF

- The council has people working for it (called 'officers'). The Organisational Chart for Congleton Town Council is available on the website. Officers implement decisions and manage the day-to-day delivery of its services. The Chief Officer has specific duties as the "Proper Officer" to ensure that the council acts within the law.
- The Council have a Responsible Finance Officer which is a statutory role to ensure that financial best practice is followed.
- Our Staff Structure can be found here: [Meet the Team - Congleton Town Council](#)

CITIZENS' RIGHTS

Citizens have a number of rights in their dealings with the Council. Some of these are legal rights, whilst others depend on the Council's own processes..

Citizens have the right to:

- Vote at local elections if they are registered;
- Contact their local Councillor about any matters of concern to them;
- View a copy of the Constitution;
- Attend meetings of the Council and its committees except where, for example, personal or confidential matters are being discussed;
- Speak in the appropriate part of Council and committee meetings;
- Film, photograph or make an audio recording of the meeting for the benefit of those not attending, providing it is not disruptive.
- Present a petition to the Council;

- Complain about any aspect of the Council's services. (If a complaint in the usual way does not bring satisfaction, the Council has a formal Complaints procedure);
- Complain to the Cheshire East Council's Monitoring Officer if they have evidence which shows that a Councillor has not followed the Council's Code of Conduct;
- Inspect the Council's accounts and make their views known to the external Auditor who checks the Council's financial management and expenditure.
- View and in most cases obtain copies of documents set out in the Council's publication scheme.

The Council welcomes participation by its citizens in its work and welcomes interested people at its meetings.

ROLES AND FUNCTIONS OF ALL COUNCILLORS

All Councillors, whatever their formal position on the council, share common roles and responsibilities.

(a)Key Roles

All Councillors will:

- collectively be the ultimate decision makers;
- represent their communities and bring their views into the council's decision-making process;
- contribute to the good governance of the area and can encourage community participation decision making;
- balance different interests identified within the ward and represent the ward as a whole;
- participate in the governance and management of the council;
- maintain the highest standards of conduct and ethics.

(b)Rights and Duties

- Councillors will have such rights of access to such documents, information, land, and buildings of the council as are necessary for the proper discharge of their functions and in accordance with the law.
- Councillors will not disclose information which is confidential or exempt without the consent of the Council or divulge information given in confidence to anyone other than a Councillor or officer entitled to know it.
- Unless specifically authorised to do so by the Council or a committee, a Member of the Council shall not issue any order respecting any works which are being carried out by or on behalf of the Council.

ROLE AND FUNCTION OF THE MAYOR

- The Mayor has a statutory role and that is to chair meetings of full Council. In doing so, will promote political neutrality.

- The Mayor will have a key role in promoting the town and will act as the Town Council's representative at official events.
- The Mayor will be elected from amongst the Councils members by full Council at its Annual Meeting and holds office for a year.

DEPUTY MAYOR

- The Council appoint a Deputy Mayor at the time the Mayor is elected, who shall assume the role of the Mayor when the Mayor is not present, or unable to fulfil that function.

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Previous Version Approval date	10 th May 2018
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Current Version Approval Date	1 st May 2025
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Understanding Your Local Councils: A Guide to Their Key Responsibilities and Services

Congleton Town Council

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🌐 www.congleton-tc.gov.uk
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Congleton
Town Council

Town Council Key Responsibilities



To support
Congleton and
its people



Provide events
and activities



Encourage
business
investment in
the town



Protect the local
environment and
heritage



Help people
access the
services they
need



Maintain
outdoor areas,
parks and green
spaces



Looking after
the town hall
and paddling
pool



Community
Grant Scheme

Who is on the council?

- 22 elected town councillors (unpaid) serving five wards
- Councillors are elected every 4 years
- They make decisions as a full council or in committee meetings
- 30 staff (paid)
- Town Mayor and Civic Team
- Full Council and 6 Committees
- 9 Working Groups (non decision making)

Streetscape

A service run by the town council to maintain some of the outside spaces in Congleton. This includes:

- Maintaining the grounds in parks, play areas and open spaces
- Street cleansing and general maintenance
- Grass & hedge cutting, minor tree maintenance
- Summer and winter planting in Congleton Park and Mountbatten Way
- Emptying more than 200 litter and dog bins each day
- Removal of fly-tips & litter picking

Promotion of Congleton

- Community events – Christmas Switch-On, Food & Drink Festival, Summer Play Days, Green Fayre, Remembrance and lots more!
- Supporting Congleton in Bloom
- Congleton Information Centre
- Campaigns and activities to promote the town

Book the Town Hall

An ideal venue for concerts, conferences, parties and more! Licensed for Weddings and Civil Services with a licensed bar. The Grand Hall, Bridestones Suite and the Spencer Suite are available to hire seven days a week at competitive rates.

New Emergency Contacts Page

The town council is developing a new contacts page to assist residents 24/7 during emergencies and out-of-hours situations - visit our website for full details.

Know Your Local Councillors

The public elected 22 councillors to serve on the town council until May 2027.

They have been elected into five wards.

Here are the pictures and names of your councillors.

More details can be found on the town council website.

Councillor emails are c1lrfirstname.surname@congleton-tc.gov.uk

South East Ward

Mossley, High Town, Timbersbrook



David
Brown



Arabella
Holland



Sally Ann
Holland



Heather
Pearce



Kay
Wesley

MAJOR

North Ward

Lower Heath



Dawn
Allen



Russell
Chadwick



Emma
Hall

North East Ward

Bromley, Buglawton



Charles
Booth



Susan
Mead



Rob
Moreton



Shaun
Radcliffe



Glen
Williams

West Ward

Lower Heath



Suzie Akers
Smith



Robert
Brittain



Robert
Douglas

DEP. MAJOR

LD

Understanding Your Local Councils: A Guide to Their Key Responsibilities and Services

Cheshire East Council

☎ 0300 123 5500
 🌐 www.cheshireeast.gov.uk
 @ info@cheshireeast.gov.uk



Bins, Waste and Recycling

Ext. 5011

- Recycling and Bin Collections
- Garden Bin Subscription
- Household Waste Recycling Centres
- Bulky waste collections
- Street cleansing, litter and fly tipping

Roads, parking and travel

Ext. 5020

- Roadworks & traffic disruption
- Report a pothole or other road condition
- Gritting & snow clearance
- Buses & public transport
- Car parks & parking

Planning and Building Control

Ext. 5014

- Planning Applications
- Building Regulations
- Neighbourhood Planning
- Flooding & Drainage
- Heritage and natural environment

Business and Consumer

- Business Rates
- Licensing
- Business Growth & Investment
- Environmental Health
- Trading Standards

Council Tax

Ext. 5013

- Pay Council Tax
- Manage your account online
- Council Tax Support
- Reporting change of circumstance

Every Day Support

- Benefits - Ext. 5013
- Housing - Ext. 5017
- Births, Deaths & Marriages - Ext. 5019
- Crematoriums
- Council & Democracy

Health and Social Care

Ext. 5010

- Health & Wellbeing
- Community activities
- Support for adults, children & carers
- Education, Employment & money matters
- 0-25 Local Offer for SEN & Disabilities

Schools and Learning

Ext. 5012

- School Admissions
- Free School Meals
- Special Educational Needs and Disabilities
- Nurseries & Childcare
- Child Protection & Safeguarding

Libraries and Leisure

- Maintaining Green Spaces
- Public Rights of Way
- Parks & Play Areas
- Markets
- Leisure centres, swimming pools and sports pitches

FixMyStreet

Report local issues such as graffiti, dog fouling, potholes, or broken street lights directly to Cheshire East through their dedicated online reporting platform.

www.fixmystreet.cheshireeast.gov.uk

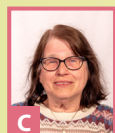
In an Emergency

For emergencies outside of regular hours (5pm–9am, Monday to Friday, and weekends), contact:

0300 123 5025

Central Ward

Town Centre, Newcastle Rd



Amanda Martin



Mark Edwardson



Heather Seddon



Richard Walton



Liz Wardlaw

C = Conservative
 L = Labour
 I = Independent
 LD = Liberal Democrat
 EP = Equality Party



Suzy Firkin

Emergency Contacts:

National Grid Gas (Gas Leaks)	0800 111999
SP Energy Networks (Electricity)	0800 001 5400
United Utilities (Water Leaks)	0800 330033
United Utilities (Water Supply)	0345 672 3723
Environment Agency Floodline	0345 988 1188
Environment Incident Hotline	0800 80 70 60
Emergency Services	999
Non Emergency Service	101
NHS Direct	111